

### AHCCCS CONTRACTOR OPERATIONS MANUAL

# POLICY 433, ATTACHMENT A - TABLE OF REQUIREMENTS

	AHCCCS Contractors		Subcontractors
Requirement	ACC, DES/DDD ALTCS/E/PD, & RBHA for Fully Integrated members	CMDP	DDD Subcontractors
Format Must be Reviewed and Approved By:	AHCCCS	AHCCCS	DDD
AHCCCS Logo *	F	N/R	F
AHCCCS Name	F	N/R	F
Member Name *	F	F	F
ID Number *	F	F	F
AHCCCS Contractor Name*	F	F	N/R
Subcontractor Name *	N/R	N/R	F
AHCCCS Contractor Ph#*	F	F	N/R
TTY/TDY	F/B/H	F/B/H	F/B/H
Subcontractor Ph#*	N/R	N/R	F
Behavioral Health Customer Service Phone Number *	F	F	F
Nurse Triage Telephone Number	F/B	F/B	F/B

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Effective Dates: 07/01/16, 07/01/17, 10/01/18
Revision Date: 04/19/18



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Requirement	ACC, ALTCS/DDD E/PD , & RBHA	CMDP	DDD Subcontractors
"Carry this card with you at all times. Present it when you get service. You may be asked for a picture ID. Using the Card Inappropriately is a violation of the law. This card is not a guarantee for services. To verify benefits, visit <name of="" td="" website"<=""><td>B/H</td><td>В/Н</td><td>В/Н</td></name>	B/H	В/Н	В/Н
"To help protect your identity and prevent fraud, AHCCCS is adding pictures to its on-line verification tool the providers use to verify your coverage. If you have an Arizona driver's license or state issued ID, AHCCCS will get your picture from the MVD. When providers pull up the AHCCCS eligibility verification screen, they will see your picture (if available) with your coverage details.1*	B/H	N/R	В/Н

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Key			
N/R	Not Required for that Responsible Contractor		
F	Required on front of ID Card		
В	Required on back of ID Card		
Н	Card Holder		
F/B	Required on front or back of ID Card		
F/B/H, B/H	Required, but can be on any of the noted locations		
*	Denotes A Requirement for combined Medicare/AHCCCS		
	Member ID Cards for dually enrolled members		
1	Not always required under specific circumstances as directed in		
	ACOM Policy 433.		

Contractor Free to Add Other Information subject to the approval requirements of this policy.	B/H F/B/H	F/B/H
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